



## Boat handover and return

Dear customers,

thank you for your trust and for choosing to rent a vessel from us. Let us go over the entire process of handing over and returning the vessel step by step.

1. On the day of the boat rental, please come to our office in Zavala, where we will expect you between **9 and 10 a.m.** in the case of a prior reservation. If you have not yet made a boat reservation, the easiest way to do so is by phone at **+386 51 363 499** or via website: **www.rentboatcroatia.com**.
  - If you have also booked boat transport, we will agree on the time and location of the collection individually, usually the day before the collection of the vessel.
2. At the boat handover, you need a valid identity card or passport and a valid boat leader's certificate of competence. It is highly important to keep the documents with you on the vessel.
  - If you have very little or no practical experience, please let us know beforehand. We also offer instructional lessons with a skipper by prior arrangement.
3. Then we write the contract and arrange the financial part, which means:
  - If you have already paid a deposit for the boat rental, you will pay the entire boat rental fee.
  - If you have not yet paid a deposit, you will pay the deposit plus the entire boat rental fee.
4. We provide you with additional information and are available for your questions.
5. After you sign the contract and pay the deposit, the other members of the team will meet you at the pier or another agreed-upon location to hand over the vessel to you.
  - This means that they show you the vessel, the equipment, and special features of the vessel.
  - You receive the vessel with all mandatory equipment and a full tank of fuel.
6. If you have any questions or problems during the rental, we are at your disposal, in case of emergency, we are available 24h/7.
7. On the day of the end of the rental, please return the vessel to Zavala between 6 and 7 p.m. Please call us before your arrival.
  - If you have also booked transport, we will agree on the time and location of the collection individually, usually the day before the collection of the vessel.
8. Upon return, fill the vessel with fuel and water.
  - The price of a liter of fuel varies depending on market conditions, +0.50€/L. Before returning the boat, we advise you to refuel in Hvar or Vela Luka, namely if you are missing more than 50 liters of fuel, as the price per liter is 20% higher.
  - We also advise you to clean the vessel. Additional cleaning will be charged at 50€ in the case of dirt; in the case of major damage due to stains, this will be charged at the price list.
  - In the event of damaged or lost equipment or vessel damage, charges are made in accordance with the price list up to the amount of the deposit, i.e., 500€ or 1.000€.
  - Check whether you have removed all personal items from the vessel. We are not responsible for forgotten or lost items.
9. Please return the documents to our office after the boat has been returned, along with payment for the fuel. If the boat is returned in the same condition as when you received it, we will return your deposit. In the event of damage, a settlement is made for the resulting damage.

We thank you for your trust and wish you a pleasant nautical experience!



## Prevzem in vračilo plovila

Drage stranke,

zahvaljujemo se vam za izkazano zaupanje in da ste se odločili za najem plovila pri nas. Naj vam po korakih opišemo, kako poteka celoten proces prevzema in vračila plovila.

1. Na dan najema plovila se zglasite v naši pisarni v Zavali, kjer vas bomo v primeru predhodne rezervacije že pričakovali med **9-10h**. Če še niste opravili rezervacije plovila, to lahko najlažje storite preko telefona na **+386 51 363 499** ali preko spletne strani **www.rentboatcroatia.com**.
  - V primeru, da ste rezervirali tudi prevoz, se o času in lokaciji prevzema dogovorimo individualno, običajno dan pred prevzemom plovila.
2. Pri prevzemu s seboj potrebujete veljavno osebno izkaznico ali potni list ter izpit za voditelja čolna. Prav tako je pomembno, da imate dokumente s seboj na plovilu.
  - V primeru, da imate zelo malo praktičnih izkušenj ali jih celo nimate, nam to prosim predhodno povejte. Nudimo tudi inštrukcijske ure s skipperjem po predhodnem dogovoru.
3. Nato napišemo pogodbo in uredimo finančni del, to pomeni:
  - V primeru, da ste že vplačali kavcijo za najem plovila, pri prevzemu poravnate še celoten znesek najema.
  - V primeru, da še niste vplačali kavcije, pri prevzemu poravnate kavcijo kot tudi celoten znesek najema plovila.
4. Podamo vam dodatne informacije in smo na voljo za vaša vprašanja.
5. Po podpisu pogodbe in plačilu vas drugi del ekipe pričaka na pomolu oz. drugem dogovorjenem mestu, kjer vam predajo plovilo.
  - To pomeni da vam pokažejo plovilo, opremo in vas seznanijo z morebitnimi posebnostmi plovila.
  - Plovilo prejmete z vso obvezno opremo in polnim rezervoarjem goriva.
6. V kolikor bi imeli kakršnakoli vprašanja ali težave v času najema plovila, smo vam na voljo, v nujnih primerih 24h/7 dni v tednu.
7. Na dan zaključka najema plovilo vrnete med 18-19h v Zavalu. Prosimo da nas pred prihodom pokličete.
  - V primeru, da ste rezervirali tudi prevoz, se o času in lokaciji prevzema dogovorimo individualno, običajno dan pred prevzemom plovila.
8. Ob vračilu plovilo dotočimo z gorivom in vodo.
  - Cena za liter goriva se spreminja glede na ceno na trgu +0,50€/L. Pred vračilom čolna svetujemo, da predhodno natočite gorivo v Hvaru ali Veli Luki, namreč v primeru, da vam manjka več kot 50 litrov goriva, je cena za liter 20% višja.
  - Prav tako svetujemo, da plovilo očistite. V primeru nečistoče dodatno čiščenje zaračunamo 50€, v primeru večje škode se le-ta obračuna po ceniku.
  - V primeru poškodovane ali izgubljene opreme oz. poškodbe plovila se le-ta obračuna po ceniku do višine kavcije, t.j. 500€ oz. 1.000€.
  - Preverite ali ste vse osebne predmete vzeli iz plovila. Za pozabljene in izgubljene predmete ne odgovarjamo.
9. Ob vračilu čolna vrnete dokumente v našo pisarno, kjer tudi poračunate gorivo. V primeru, da je plovilo vrnjeno v stanju, kot ste ga prevzeli, vam vrnemo vplačano kavcijo. V primeru škode se naredi obračun za nastalo škodo.

Zahvaljujemo se vam za zaupanje in vam želimo prijetno plovbo!